

ASSOCIATION DES JEUX DES AÎNÉ(E)S DE L'ONTARIO

Refund Policy

This policy applies solely to OSGA sanctioned events including, Invitationals, Opens, and Regional Games.

OSGA Participant Registration

The annual fee paid to the OSGA is non-refundable at any time.

Before Event Registration Deadline

Any participant/non-participant requesting a refund up to, and including, the registration deadline will receive a full refund for the event.

• The request for refund must be made in writing to the OSGA and/or the District.

After Registration Deadline - Individuals

There is no refund after the registration deadline for all participants and non-participants except in the special cases that may occur as listed below:

- Participant/non-participants can find a qualified replacement to take their spot. Before the refund is granted the replacement participant/non-participant must be a registered and paid participant/non-participant.
- Participant/non-participant that provides a signed note from a doctor or medial professional explaining the participant/nonparticipant is unable to participate in the Games. This note should be sent to the OSGA and the host District at least 24 hours before the Games. This will be dealt with on a case-by-case basis.
- If a death in the immediate family occurs, a refund will be given to the appropriate participant/non-participant.
- If an event is cancelled.
- Other requests will be assessed on a case-by-case basis.

After Registration Deadline - Teams

An event refund will only be granted to the participant that meets one of the listed exemptions above. If a team cannot find a replacement for the withdrawn individual, the participant(s) may enter another event at the Games if the OSGA and/or District agree.

OSGA: Refund Policy - 1 - Revised: June 2022