

Information Privacy Policy

# Scope

The Ontario Senior Games Association database (referred to as OSGAdb, currently iMembers) is available as a service to all Districts and participants. Your personal privacy is very important to us, and we have followed recommendations under the Personal Information Protection and Electronic Documents Act (PIPEDA) to guide us in protecting your data. This Privacy statement describes the information that may be gathered while you are using OSGAdb and the nature in which it will be used.

The OSGA website does not require any personal information for the general use. Please review this document in full before entering any personal information in to OSGAdb. By using the OSGAdb website, you accept and consent to the practices described below. By your continued use you consent to the OSGA’s collection, storage, use and limited disclosure of your personal information as described here. If you do not agree with these practices, you are free to discontinue your use of the OSGAdb at any time.

If you have questions about our privacy statement, please email us at [info@osga55plus.ca.](mailto:info@osga55plus.ca)

# Collection of your Personal Information

We do not collect personally identifiable information from our users, other than what is entered under registration, or input into the database as it is required by the OSGA for programming purposes. We collect your data to provide knowledge and services to you and your District. All personal information that is collected is required for registration of OSGA sanctioned activities and assists in organizing functions based on location, age bracket, gender, etc.

The OSGA is not responsible for the privacy of information from links shared through its website. The OSGA encourages you to review the privacy statements of websites you visit so that you understand how those websites collect, use, and share your information. The OSGA is not responsible for the privacy statements or other content on websites outside of the OSGA website and database.

# Disclosure of Personal Data

We may share your information, including your personal information, with other parties as follows:

* Your data will be shared with your District upon registration. In some cases, your data may temporarily be shared to special groups when you sign up for opens, invitationals, Regional Games, Ontario 55+ Games, or Canada 55+ Games. This information will only be shared with these special groups as necessary, for a specific duration related to the event, to fulfill the purposes of the OSGA programs.
* For mass communication from the OSGA, particularly email, personal email addresses shall be kept private.
* To register members, participants, or volunteers in OSGA activities, including the Ontario 55+ Games.
* To create schedules of play or participation at OSGA activities.
* To report results of OSGA activities.
* To conduct surveys to Members, participants, and volunteers to enhance OSGA knowledge and services.
* To contact our members, participants, and volunteers directly about activities, services and products that may be of interest.

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We may collect, use, or disclose personal information without the member, participant, or volunteer’s knowledge or consent in the following limited circumstances:

* When the collection, use or disclosure of personal information is required by law.
* If there is an emergency that bares a threat to an individual’s life, health, or personal security.
* When the personal information is available from a public source (e.g., a telephone directory).
* The personal information is collected by observation at a performance, at an OSGA event or a similar event at which the individual voluntarily appears and that is open to the public.
* The collection, use or disclosure is to determine the individual’s suitability to receive an honour, award, or similar benefit.
* When we require legal advice from a lawyer.
* To protect the organization.

We will not use or disclose Member, participant, or volunteer’s personal information for any additional purpose unless we obtain consent to do so.

We will not sell Member, participant or volunteer lists or personal information to other parties.

# Access, Review and Change of Personal Data

The OSGA encourages Members, participants, volunteers, and guests to access, review and update their own personal information by logging in to their account on the OSGA database. Individuals are responsible for maintaining their own records as they desire it to appear in the database.

District administrators, OSGA staff, and designate also have access to view and edit your personal data and can assist you in your changes if required.

# Security of your Personal Information

OSGAdb uses a firewall to protect information stored on its computer systems. Access through the firewall is limited to certain "ports" and/or a restricted list of IPs.

OSGAdb also secures your personal information from unauthorized access via a secured login. When personal information (such as a credit card number) is transmitted to other websites, it is protected through the use of encryption, such as the Secure Sockets Layer (SSL) protocol. OSGAdb does not store any credit card information on its computers. When paying by credit card, the merchant gateway (e.g., Elavon) may or may not store your credit card information.

# OSGA Sponsors and Third Party Supporters

The OSGA have had and will continue to reach agreements with Sponsors and vendors that ask to have access to member information. However, the OSGA remains steadfast to not reveal any personal information to third party vendors or corporate sponsors. Any distribution of emails and/or promotions with a third party subject is strictly under the consent of the OSGA.



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# Opt-Out & Unsubscribe

We respect your privacy and give you an opportunity to opt-out of receiving announcements of certain information. Users may opt-out of receiving any or all communications from OSGAdb by setting the opt- out setting under contact information tab when editing your profile under “MyData” or by clicking on the unsubscribe link on communications sent to them. In opting out of communication you will no longer receive notice of any upcoming events or information that may pertain to Games, registrations, scheduling, events and so on.

# Changes to this Statement

As per OSGA policies and procedures, this privacy statement will be reviewed on a biennial basis if no changes are required in between. The OSGA will update this statement of privacy to reflect organization and customer feedback. OSGA encourages you to periodically review this statement to be informed of how OSGA is protecting your information.

# Contact Information

The OSGA welcomes your questions or comments regarding this Statement of Privacy. If you believe that OSGA has not adhered to this statement, please contact OSGA at:

Ontario Senior Games Association Phone:

(905) 232-8581

E-mail: [info@osga55plus.ca](mailto:info@osga55plus.ca)